# Campus Connections Aotearoa

## Tūhono Aiopīpī

What is Campus Connections Aotearoa?

Campus Connections Aotearoa (CC-A) is a youth mentoring programme located at the University of Auckland’s (UoA) Epsom campus.  Young people taking part in the programme are teamed up with a UoA student mentor. CC-A student mentors work alongside the youth mentees to provide non-judgmental support and help with study, career and personal goals. University student mentors and youth mentees will also share fun activities and a meal together each week.

CC-A student mentors are trained and supervised by fully qualified staff throughout the programme. Counselling support is also offered as part of the programme by counsellors in training. For example, if a young person reports an issue like anxiety, suicide thoughts, or bullying, the mentor will arrange for the young person to meet with an on-site counsellor-in-training for assessment and follow-up. Or the young person can ask to talk a counsellor-in-training themselves. Our counsellors-in-training are UoA postgraduate students who are closely supervised by experienced, registered counsellors.

Confidentiality

The privacy of the young people attending the programme is very important to us. This means anything your young person discusses with our counsellors-in-training stays between them and cannot be disclosed to anyone outside of CC-A without your young person’s permission.  However, there are some situations where Information may be shared with other people or agencies, these include:

* If the counsellor believes that the young person is in danger of harming themselves
* If a young person threatens to harm another person or directly endangers the life of another
* If the counsellor suspects abuse or neglect of any child(ren)
* If the counsellor is legally required to release information (e.g., court order or request by statutory agency such as Oranga Tamariki)

If any of these concerns arise our counsellors-in-training will discuss them, and anything else necessary to provide the best care for your young person, with the CC-A Leadership Team (see below).

Sharing Information

With your permission, information will be shared between Campus Connections Aotearoa and your young person’s Alternative Education provider. We need to collect some information to enrol your young person in Campus Connections Aotearoa and ensure the best possible support. Information gathered will typically include emergency contact details, Alternative Education enrolment information, your young person’s strengths, dietary restrictions, health/medical or behavioural concerns, individual learning plan, attendance and academic records, and a list of other services your young person is involved with. This information will form part of your young person’s record with Campus Connections Aotearoa. These records are protected under the New Zealand Privacy Act 1993 and cannot be disclosed to other people without your written consent, unless otherwise provided for under New Zealand Statute.

Campus Connection Aotearoa relies on funding from external funders such as the Ministry of Youth Development and the Ministry of Education. These funding partners require CC-A to provide regular reports on our programme delivery and about the people taking part in the programme. The information we typically share includes, for instance, how many people are involved, what age group and ethnicity they fall into and attendance patterns across the whole group rather than for individual participants. Our funding partners also ask that we collect anonymous survey data from the young people involved in the programme. With your permission we will invite your young person to complete these surveys.

Other Important Information

During the programme we may take photos or other types of recording (e.g., video, audio) of the youth and their mentors. Images or other types of recording may be used to promote the programme, for instance published to our website, or used in our brochures. We will not use any media that captures your young person without your and their permission. However, if you agree for us to use your young person’s likeness, the recordings (photo, video, audio, etc.) will remain the property of Campus Connections Aotearoa.

### Compliments, Concerns or Complaints

We welcome your feedback at any time during or after your young person has attended Campus Connections Aotearoa. You can provide feedback verbally, by email, or anonymously through our website contact page. We take your concerns seriously; If you have concerns about any aspect of the programme or wish to make a complaint, please contact a member of our Leadership Team as soon as possible.

Who to Contact

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| Leadership Team |
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| *Role:* | *Name:* | *Qualifications:* |
| Programme Director | Dr. Pat Bullen | PhD (Psychology), BA (Hons), BSc |
| Programme Director | Dr. Kelsey Deane | PhD (Psychology), BA (Hons) |
| Programme Manager | Sua Arona |  |
| Counselling Supervisor | Sabrina Zoutenbier | MEd (Counselling) (Hons), GradDip (Theol), DipTchg, CTEFLA, |

How to Contact Us

You can reach programme staff by phone, text or email:

Email: campus.connections@auckland.ac.nz

Phone or text: 021 464 9363